

## **CLAIMS:**

1. In an office land mobile network (OLMN) system, a method for creating user interfaces for a plurality of users of said OLMN, the steps of said

5 method comprising:

receiving a request from said user for service from said OLMN, said request comprising data pertaining to said service;

validating said data received from said request;

10 if said data is valid for said request, formatting said data into an internal format;

submitting said formatted request to an appropriate framework for application processing; and

15 returning a user interface, said user interface being appropriate for the particular request received.

2. The method as recited in Claim 1 wherein one of said plurality of users making service requests is a PLMN operator.

20 3. The method as recited in Claim 1 wherein one of said plurality of users making service requests is a corporate operator.

4. The method as recited in Claim 1 wherein one of said plurality of users making service requests is a OLMN subscriber.

25 5. The method as recited in Claim 1 wherein said internal format comprises extensible markup language.

6. The method as recited in Claim 1 wherein said request is made for OAMP services; and

30 further wherein said data pertains to system provisioning for a subsystem of said OLMN.

7. The method as recited in Claim 6 wherein said step of returning a user interface further comprises returning a user interface appropriate for operations upon subsystem managed objects.

8. The method as recited in Claim 7 wherein said operations comprises a group, said group further comprising one of creation, deletion, modification and viewing said objects.

9. The method as recited in Claim 6 wherein said system provisioning data comprises data for software configuration for a subsystem.

10. The method as recited in Claim 9 wherein said data for software configuration further comprises data for one of a group, said group further comprising download, upload, activate, and deactivate software.

11. The method as recited in Claim 6 wherein said system provisioning data comprises data for subscriber provisioning.

12. The method as recited in Claim 11 wherein said data for subscriber provisioning further comprises data for one of a group, said group further comprising create, delete, backup, schedule, restore, upload, download, and bulk upload subscriber database.

13. The method as recited in Claim 11 wherein said subscriber provisioning data comprises further comprises data for one of a group, said group further comprising add, modify, view, delete, and activate subscriber.

14. The method as recited in Claim 1 further comprising the steps:  
requesting a list of valid subscribers;  
presenting an instant messaging screen comprising said list of valid subscribers to said user;  
collecting message text and subscriber selection from said user;  
submitting said instant message request to an appropriate framework.

15. The method as recited in Claim 1 wherein the step of receiving a request from a user further comprises:

receiving a request to logon to said OLMN system;

sending said request to logon to an appropriate framework; and

if said logon request is valid, return a reference to new session for said user.

16. The method as recited in Claim 1 further comprising:

subscribing to one or more events;

displaying to said user said one or more event; and

delivering to said user notification of said one or more events.

17. A OLMN system comprising:

one or more subscribed users of said system;

an integrated communications server; wherein said users submit requests for services;

a presentation services framework, said framework receiving said requests from said users; formatting said requests from users; forwarding said requests to appropriate frameworks for further processing; and presenting an appropriate user interface to said user.

18. The OLMN system as recited in Claim 17 wherein said one of more subscribed user comprises a PLMN operator.

19. The OLMN system as recited in Claim 17 wherein said one of more subscribed user comprises a corporate operator.

20. The OLMN system as recited in Claim 17 wherein said one of more subscribed user comprises a OLMN subscriber.

21. A system for creating user interfaces for a plurality of users of an OLMN, comprising:

a computer-processable medium; and

logic stored on the computer-processable medium, the logic operable to receive a request from said user for service from said OLMN, said request comprising

data pertaining to said service; to validate said data received from said request; if said data is valid for said request, to format said data into an internal format; to submit said formatted request to an appropriate framework for application processing; and to return a user interface, said user interface being appropriate for the particular request received.

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